

## Student Success

*OSC's factors of success include data collected from retention rates, GPA's, student satisfaction surveys and student panels.*

## Engagement

*OSC's communication timeline was designed to align with Salt Lake Community College's student life cycle.*

## Technology

*OSC's tools of technology include Webex, Cisco Jabber, Canvas, & MySuccess to manage student relations.*



## Support

*OSC designed systems to track real time snap shots of a student's progress and engagement.*

## Communication

*OSC provides weekly follow up through phone appointments, emails, Motivational Mondays, & announcements.*

## Collaboration

*OSC advocates for online students and works towards cross college collaboration.*